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Social Sales Link. Salesfue

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Accountability is a Sales Strategy - Part 2

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Accountability is a Sales Strategy

Part II

Accountability



Review of Part I

- Why you need an Accountability Culture
- Start by holding yourself accountable
- Hiring for Accountability
- Start by setting expectation
 - "What would you like me to do it....?
- Expectations are a 2-way street



Are They Buying What You're Selling?

- Get Buy-in on your expectation
- How to know if you have buyin
- Negotiate until you are sure you have buy-in





Inspect What You Expect

- How will you be monitoring your expectations?
 - CRM/Pipeline
 - Call monitoring
 - Participating in sales calls
- It shouldn't be a secret
- Inspecting vs. Micromanaging





Every Decision has Consequences

- What will happen if:
 - Reps miss quota
 - Aren't hitting activity numbers
 - Repeatedly have excuses
 - Refuse to be held accountable
 - Damage the brand's reputation











Accountability - Part III

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- Handling Accountability Dodgers
- Expectation is not an event, it's a process
- Getting Executive Support







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